

**BNM's Fund for SMEs
Targeted Relief and Recovery Facility
General Frequently Asked Questions (FAQ)**

| Targeted Relief and Recovery Facility (TRRF) | | |
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| No. | Question | Answer |
| 1. | What is Targeted Relief and Recovery Facility (TRRF)? | <ul style="list-style-type: none"> TRRF is a financing facility established by BNM to provide relief and support recovery for SMEs in the services sector affected by reintroduction of containment measures since June 2020, except for tourism and tourism-related subsectors |
| 2. | Who is eligible to apply for TRRF? | <ul style="list-style-type: none"> Malaysian SMEs¹ in services sector affected by reintroduction of COVID-19 containment measures since June 2020 (except for tourism and tourism-related subsectors), such as: <ol style="list-style-type: none"> Personal services (e.g. repair of computers / household goods, laundry, hairdressing, beauty) Food and beverage service activities Human health and social work activities Arts, entertainment and recreation Wholesale and retail trade Business services (e.g. professional, scientific and technical activities; administrative and support service activities) Recipients of Special Relief Facility (SRF), PENJANA SME Financing (PSF) and/or PENJANA Tourism Financing (PTF) shall not be eligible for the TRRF |
| 3. | What is the maximum financing amount and tenure for SMEs and micro enterprises under the TRRF? | <ul style="list-style-type: none"> Eligible SMEs will be able to obtain financing up to RM500,000 and up to RM75,000 for micro enterprises. Financing tenure of up to 7 years, with at least 6 months moratorium on monthly instalments |
| 4. | When will the Facility be made available? | Application for financing the TRRF will be open from 1 December 2020 until 31 December 2021 or full utilisation, whichever is earlier |

¹ At least 51% shares held by Malaysians and as defined by SME Corp (as per Guidelines on National SME Definition issued by SME Corp accessible at https://www.smecorp.gov.my/images/pdf/2020/Guideline-SMEDefinition_updated.pdf)

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| 5. | Which banks can SMEs apply for financing under TRRF? | <ul style="list-style-type: none"> • SMEs may contact and apply for TRRF financing from 20 participating financial institutions (PFIs): <ol style="list-style-type: none"> 1) Affin Bank Berhad / Affin Islamic Bank Berhad 2) Alliance Bank Malaysia Berhad / Alliance Islamic Bank Berhad 3) Ambank (M) Berhad / AmBank Islamic Berhad 4) Bangkok Bank Berhad 5) Bank Islam Malaysia Berhad 6) Bank Kerjasama Rakyat Malaysia Berhad (Bank Rakyat) 7) Bank Muamalat Malaysia Berhad 8) Bank of China (Malaysia) Berhad 9) Bank Pertanian Malaysia Berhad (Agrobank) 10) Bank Simpanan Nasional 11) CIMB Bank Berhad / CIMB Islamic Bank Berhad 12) HSBC Bank Malaysia Berhad / HSBC Amanah Malaysia Berhad 13) Hong Leong Bank Berhad / Hong Leong Islamic Bank Berhad 14) Malayan Banking Berhad / Maybank Islamic Berhad 15) MBSB Bank Berhad 16) OCBC Bank (Malaysia) Berhad / OCBC Al-Amin Bank Berhad 17) Public Bank Berhad / Public Islamic Bank Berhad 18) RHB Bank Berhad / RHB Islamic Bank Berhad 19) Small Medium Enterprise Development Bank Berhad (SME Bank) 20) Standard Chartered Bank Malaysia Berhad 21) United Overseas Bank (Malaysia) Berhad |
| 6. | How can SMEs know that they are eligible to apply for financing under the TRRF? | <ul style="list-style-type: none"> • Eligible SMEs are advised to contact the PFIs to ascertain their eligibility under the TRRF. All applications for financing will be subject to assessments by the PFIs • Recipients of the Special Relief Facility (SRF), PENJANA SME Financing (PSF) or PENJANA Tourism Financing (PTF) are not eligible to apply for the TRRF |
| 7. | Is TRRF open to existing customers of the PFIs only? | <ul style="list-style-type: none"> • No, TRRF is open to both new and existing SME customers of the PFIs as long as they are Malaysian SMEs that fulfil the eligibility criteria set out by BNM and meet the PFIs' credit assessments |
| 8. | Can SMEs obtain the TRRF to repair or renovate existing business premises? | <ul style="list-style-type: none"> • No. The TRRF is solely for working capital purposes only |
| 9. | Can SMEs obtain the TRRF to re-finance existing loans? | <ul style="list-style-type: none"> • No. The TRRF must not be used for re-financing of existing credit/financing facilities |

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| 10. | Do SMEs need to provide collateral to obtain financing under the TRRF? | <ul style="list-style-type: none"> No. Collateral is NOT required under the TRRF |
| 11. | If my business is not eligible for the TRRF, what other support is available to me? | <ul style="list-style-type: none"> SMEs who are facing difficulty with loan/financing repayment are advised to engage their respective financial institutions for rescheduling and restructuring (R&R) of their existing loans/financing facilities, to help alleviate their cash flow problems SMEs that are not eligible for the TRRF may apply for financing from other facilities under BNM's fund for SMEs (e.g. All Economic Sector Facility, Agrofood Facility, Micro Enterprise Facility, PENJANA Tourism Financing or SME Automation and Digitalisation Facility), or other financing products for SMEs offered by the financial institutions. SMEs can also apply via the imSME² platform. Approval for financing under the above schemes are subject to the specific scheme's eligibility criteria and assessment by the PFIs Additionally, they could obtain financing advisory services through MyKNP (Khidmat Nasihat Pembiayaan) that provides advisory assistance and tips to improve eligibility for future financing and alternative sources of finance (www.myknp.com.my) |
| 12. | What can an SME do if its application for financing under any of the facilities is rejected by the PFI? | <p>If an application is rejected, the SME is advised to do the following:</p> <ol style="list-style-type: none"> Obtain clarification from the PFI on the reason(s) of rejection; Consider re-submitting the application via the ImSME platform, if the SME has not done so earlier; Obtain financing advisory services through MyKNP (Khidmat Nasihat Pembiayaan) that provides advisory assistance and tips to improve eligibility for future financing and alternative sources of finance (www.myknp.com.my); or Channel enquiries or complaint to BNM via BNMTELELINK: <u>Customer Contact Centre (BNMTELELINK)</u> Bank Negara Malaysia P.O. Box 10922 50929 Kuala Lumpur Tel : 1-300-88-5465 (1-300-88-LINK) (Overseas: +603-2174-1717) Fax: +603-2174-1515 Web form : eLINK (https://telelink.bnm.gov.my/) SMS : 15888 |

² Online SME financing/loan referral platform managed by Credit Guarantee Corporation Malaysia Berhad (CGC). Accessible at <https://imsme.com.my/portal/en/>